

Monthly highlights from your energy neighbor, PSE on Bainbridge Island.

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**PSE** on bainbridge island



## PSE Bainbridge Update • December 2017



A splendid view of Mt. Rainier from the Wild Horse Wind & Solar Facility.

Storm season has started in the Pacific Northwest, and we're standing by in the event of an outage. We're also keeping busy with many holiday events on the Island this year. Hope to see you out and about!



Hundreds of PSE employees and partners work together to restore your power safely and quickly.

# How power is restored after a storm

Have you ever wondered how PSE gets the lights back on after an outage? In a large storm, hundreds of our employees and partners work tirelessly to get the lights back on - there is no higher priority for us than safely restoring power. We also bring in additional crews from Canada, Oregon and Montana when needed to help bolster our response.

During a large storm we open our local storm bases and emergency operations center, working around the clock to restore power and provide customers with information. We coordinate closely with emergency medical and fire services, government agencies, schools, businesses and the media.

We first work to begin repairs as close to the source of generation as we can. Until we've found and repaired any damage to our large transmission lines, we won't know the extent of the damage further down the line. This method also ensures the most customers have their power restored as quickly as possible.

We prioritize restoring power to essential services, such as hospitals, water systems, energy and transportation. Once the transmission system, substations and essential services are back online, we work our way down the transmission lines to the smaller distribution circuits that feed communities and neighborhoods.

If you're away from home when the power goes out, you can check our [outage map](#) for status updates and estimated restoration times. Downloading the myPSE app will also allow you to report and track outages from anywhere on your mobile device - you can download it [here](#).

Storms and fallen branches are part of life in the Pacific Northwest. Each and every year, we invest in reliability and system improvements to reduce the number and duration of outages customers experience on the Island. For more information on the Island's electric system and our reliability improvement efforts, check our [website](#), including the frequently asked questions about [reliability](#).



Matt Eldridge (left), Interim Executive Director of Helpline House, receives PSE's donation from Kitsap County Outreach Manager, Karen Brubeck (right).

## Congratulations are in order

We are pleased to recognize the following organizations and individuals making a [positive difference](#) in the Bainbridge Island community:

- **Helpline House** provides basic services and emergency preparedness resources in the Bainbridge Island community. Their food bank serves more than 2,000 individuals each year, and this year's Project Backpack [supported](#) 143 local students! In recognition of their important role in the community, PSE recently donated \$2,500 to support Helpline House's ongoing work.
- **Bainbridge Island Downtown Association** received a \$14,000 donation from PSE to support their ongoing efforts to keep downtown Bainbridge Island a vibrant community space. Read more at our [website!](#)
- In honor of their service to the community and above-and-beyond dedication to their education and work, eight individual honorees and 12 group honorees were awarded **Bainbridge Youth Services** (BYS) Compassionate Action Awards. These honorees are active in their communities in different ways, such as showing compassion to their classmates, volunteering at the Boys and Girls Club and working for Puerto Rico relief efforts. PSE is pleased to be an annual sponsor of BYS.

Congratulations on a job very well done! To learn more about these organizations, please visit the [Helpline House](#), [Bainbridge Island Downtown Association](#) and [Bainbridge Youth Services](#) websites.

# Celebrate the holiday season

The holidays bring a variety of festive, wintry events to Bainbridge Island. We hope you made it out to the [Winter Studio Tour](#) or [Christmas in the Country](#) this past weekend, and consider joining us at [Winter Wonderland](#) or the [Solstice Walks](#) this month!

## Walking through a Winter Wonderland this Saturday!

This Saturday, December 9 is the second annual Bainbridge Parks Winter Wonderland, held at Waterfront Park. They'll have s'mores and cider to keep you warm, ice sculptures, face painting and holiday music to keep you entertained, and a reindeer too!

PSE is proud to sponsor this festive, family-friendly event in its second year. For more information, visit the [Bainbridge Island Parks Events](#) page.



Participants in a previous Solstice Walk make their way around the Bloedel Reserve.

## Light the way at Solstice Walks, December 17-20

One of Bloedel Reserve's most popular annual events, this year's candle-lit Solstice Walks have expanded to four nights and feature a new option: Solstice Walks for Families. Held December 17 and 18, Solstice Walks for Families are specially crafted for families with young children. The final two nights of the Solstice Walk are December 19 and 20.

Ticket prices include a lantern and LED candle, and walks will take place rain or shine. We're pleased to continue sponsoring this community favorite and hope to see you there.

For more information and to purchase tickets, visit the Bloedel Reserve Solstice Walks [event page](#).



Athena the barred owl is an animal ambassador at West Sound Wildlife Shelter, PSE's new Powerful Partner.

## Love wildlife and renewable energy? Sign up soon!

If you missed the chance to donate to West Sound Wildlife Shelter at their Holiday Open House on November 11, it's not too late! You have until **December 31** to help PSE and West Sound Wildlife Shelter with their [Powerful Partnerships](#) this year. When you sign up for PSE's Green Power or Solar Choice programs, we will donate to West Sound Wildlife Shelter on your behalf: \$20 if you enroll in one program, or \$30 if you enroll in both.

It is easy to do: simply go to [pse.com/enroll](https://pse.com/enroll) and use the code **WSWS** when you enroll.

**Sign up for Green Power and Solar Choice by Dec. 31. We'll donate to WSWS on your behalf!**

[West Sound Wildlife Shelter](#) is one of 12 organizations across PSE's service area to be selected as a Powerful Partner this year. This partnership means you can help reduce our carbon footprint while supporting wildlife in our community - a powerful partnership indeed!

## Follow us on Facebook

PSE has a [Facebook page](#) for our work on Bainbridge Island. Be sure to like and follow us to keep informed about PSE on Bainbridge Island!

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with us on  
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## Let us know what you think

Whether you have questions about our work on Bainbridge Island, the programs we offer or other questions about PSE's services, we want to hear from you. Please contact us at [info@psebainbridge.com](mailto:info@psebainbridge.com) or call us toll-free at **1-888-878-8632**.

Thank you,

Your PSE Bainbridge Team

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